

## **CAC minutes for the meeting of October 19, 2023**

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### **CAC MEMBERS IN ATTENDANCE**

Alyssa Quinn, Chair, Distributor Representative  
Andrew Ross, Vice Chair, Denver Citizen Representative  
Nona Shipman, Secretary, Public Interest Group Representative  
Charley Garcia, Environmental Representative  
Alan Hassler, West Slope Representative  
Mike Eytel, West Slope Representative  
Zach Parker, Denver Citizen Representative

### **CAC MEMBERS ABSENT**

Emily Meek, Suburban Customer Representative  
Lisa Mathai, Denver Citizen Representative  
Jim Fitzmorris, Homebuilders Representative

### **DENVER WATER STAFF**

Gianna Lombardi  
John Potts  
Fletcher Davis  
Cathy Proctor

### **MEMBERS OF THE PUBLIC**

Tim Flynn

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### **Opening Remarks**

**5:00 p.m. – 5:15 p.m.**

- Approval of August minutes – Andrew moved, Charley seconded, all in favor
- Approval of October agenda – Andrew moved, Charley seconded, all in favor
- Icebreaker (Zach)
- Public comment – no comments.

### **CAC Business**

**5:15 p.m. – 5:19 p.m.**

- Member Updates
  - Charley did a site visit on the High Line Canal with other water reps. Denver Water has recently donated all of the land that is the canal. High Line Canal Conservancy Group is working to maintain and update the space. Denver Water maintains the water rights on the canal. The canal is 70-miles long and provides space for recreation.
  - Andrew has been working on micro-community housing project under Mayor Johnston. Denver Water has done a lot for this project.

### **Denver Water Presentation**

**5:19 p.m. – 5:37 p.m.**

- 2024 rates communication, Cathy Proctor, Senior Communications Specialist
  - Final Reading of 2024 Rates.
    - 5% annual revenue adjustment proposed for 2024.
    - Annual residential bill impacts under proposed rates: the more you use, the more you pay.
    - Multi-family customers: most often these fees are passed through

- their rent and not a direct-to-tenant water bill.
- Denver Water manages affordability using median family income.
- Customer assistance available for leak adjustments, courtesy credits, low-income household water assistance program and much more.
- Customer outreach and education
  - Annual communications plan: news release, TAP stories, social media, rates brochure insert in December, 35-day and 10-day notice to distributors.
- Discussion
  - Alan asked what the EPA affordability range is? Fletcher said above 2.5% is unaffordable and DW is around 1%.
  - Mike added that Arvada's rates are going up 12-14% over the next two years.
  - Denver Water does offer a rebate for Racchio smart controllers.
  - Tim asked how DW is dealing with PFAS. Andrew responded that none of DW source water has tested positive for PFAS, but that wastewater and City of Denver has issues with PFAS.

**Next Meeting**

**5:37p.m. – 5:40p.m.**

- Denver Water communications overview, Travis Thompson, Communications Manager

**Adjourn**

**5:40 p.m.**